



SAP ERP x zipBoard Integration Success Story

Engineering Office (EO)

Background

The Engineering Office (EO) provides architectural, engineering, and design services for large commercial projects in Dubai. EO manages approximately 60 construction projects of varying sizes simultaneously. As part of their core capability, EO's in-house team and external consultants (if required) review construction-related technical submittals to ensure the design standards. On a yearly average, they handle 11,000 documents.

Problem

Their existing document-handling process posed several challenges:

- Circulation of physical copies.
- Lengthy communication cycles, hampering document review.
- Human-intensive processes with no real-time reporting.
- Difficulty in tracking revisions and change logs.
- Potential delays in reviewing documents within fixed SLAs.

Solution

EO embraced innovation and digital collaboration by integrating zipBoard into their DMS and SAP ERP system.

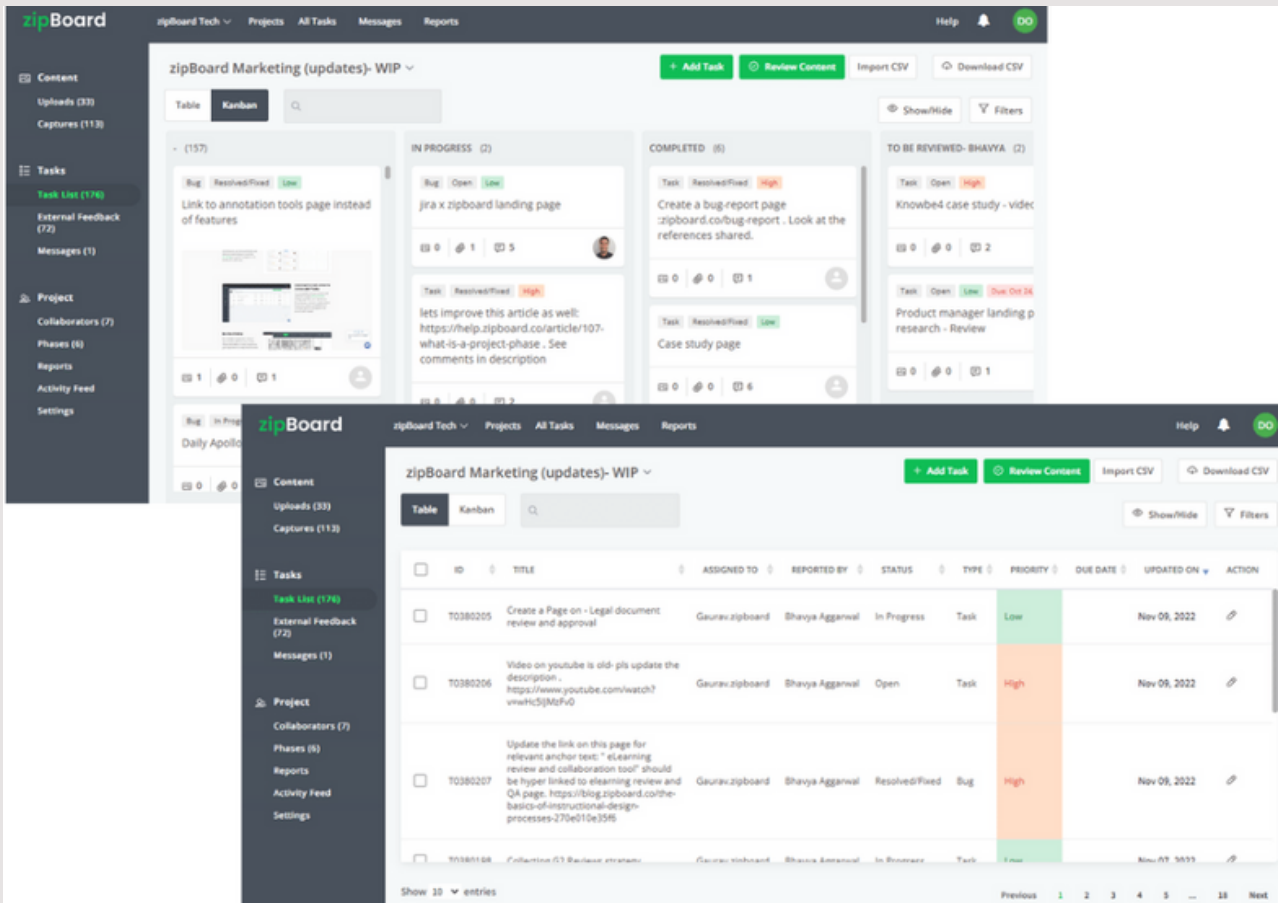
This integration improved their document management, resulting in remarkable improvements.

zipBoard is a cloud-based document review and collaboration platform that enables teams to markup, annotate, and discuss documents in real-time.

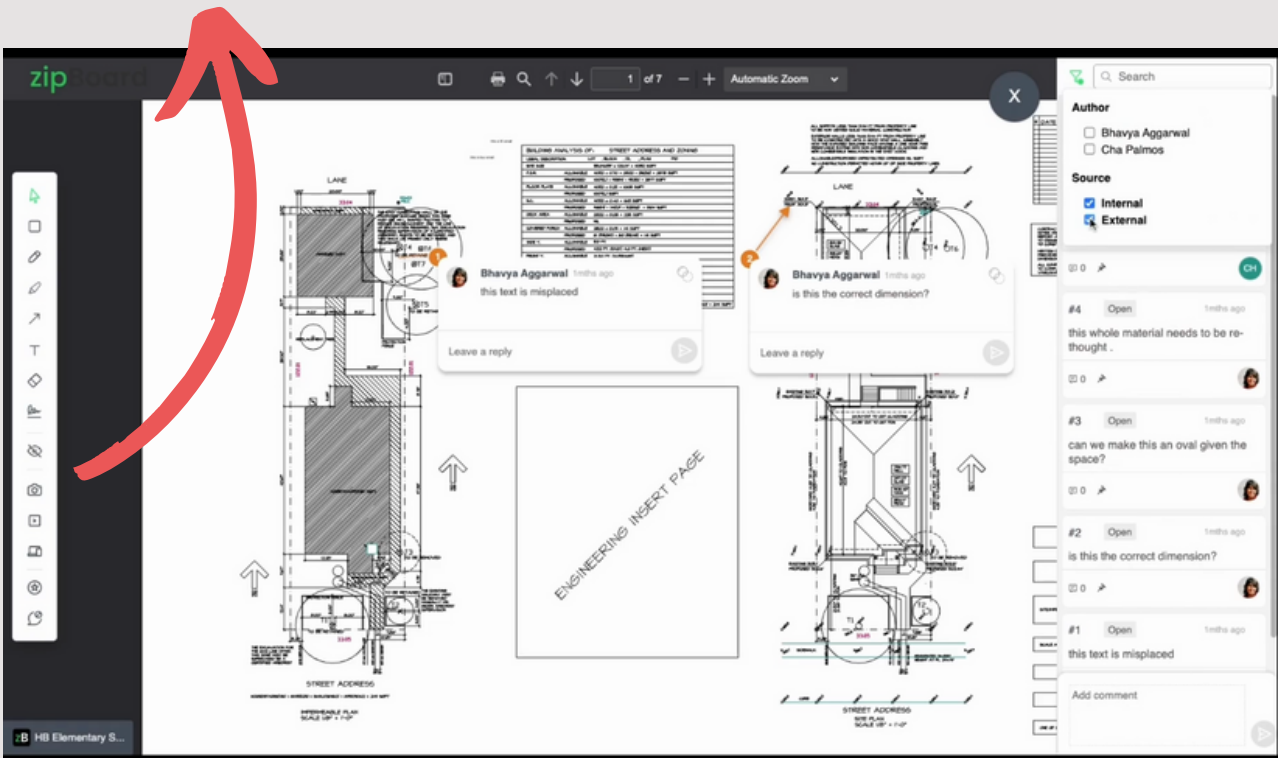
zipBoard offers a variety of features that make it ideal for document reviews and management, including...



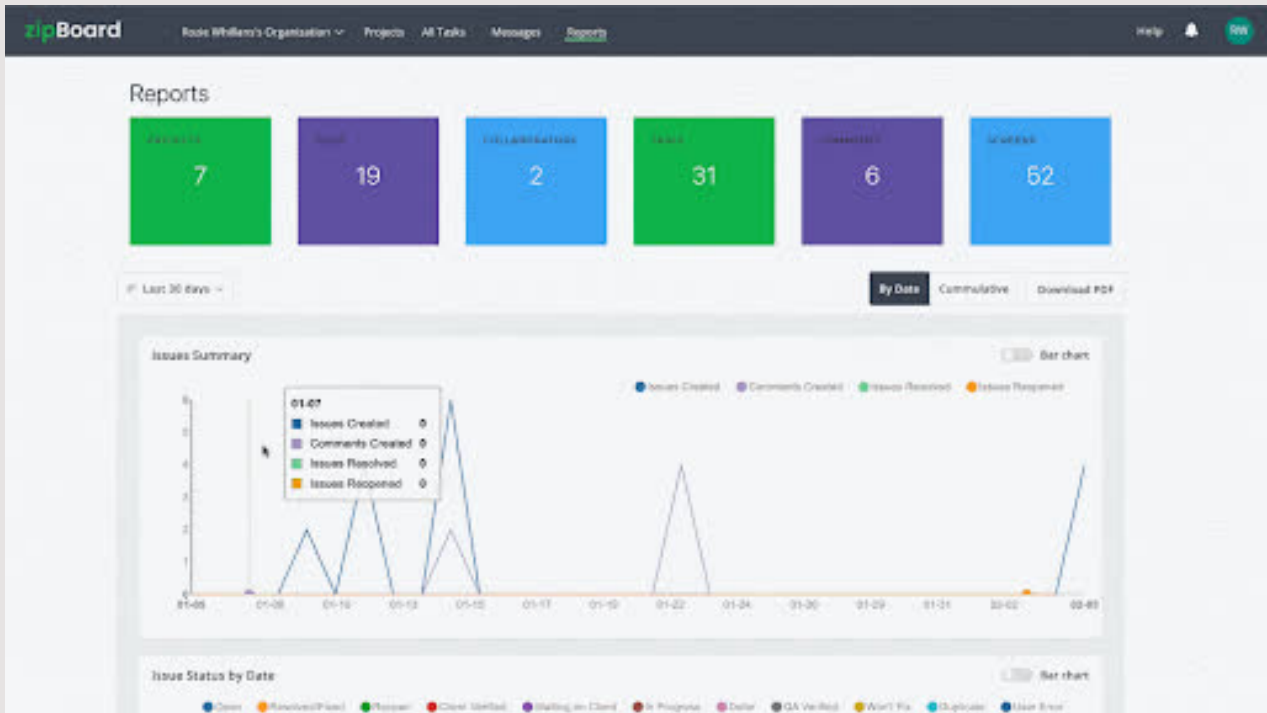
Version control and tracking



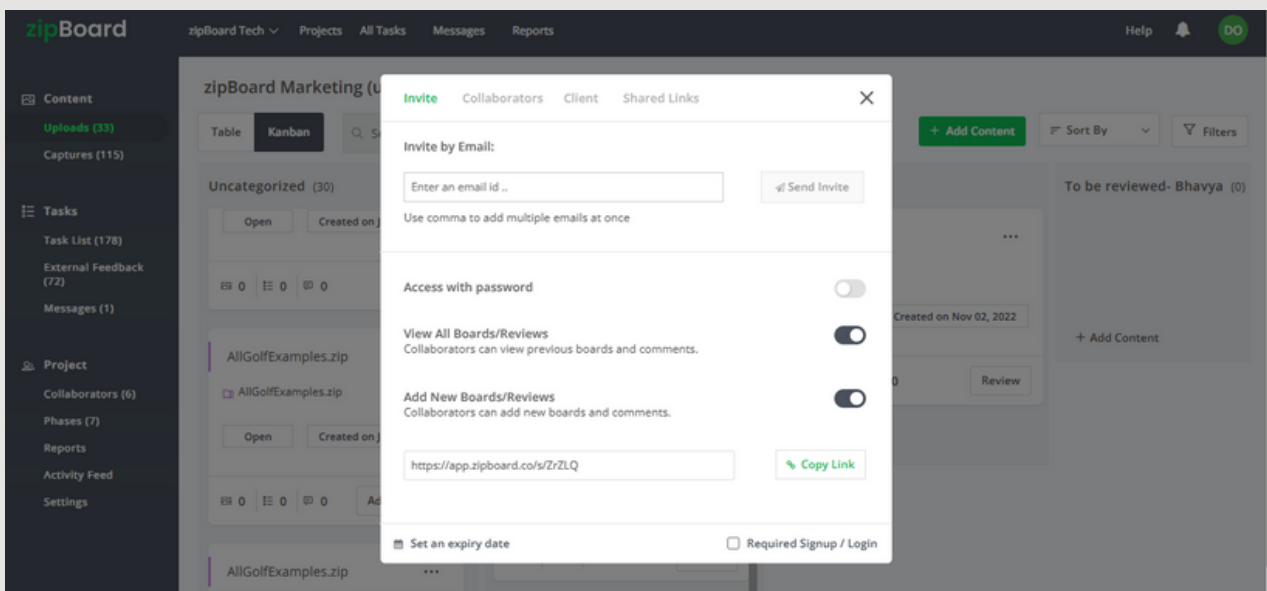
7+ document review and markup tools



Automated reporting



Unlimited internal and external collaborators in one place



....and



Standard Integrations with popular project management, and communication tools; integrations with DMS and ERP systems via APIs

The screenshot shows a configuration window for a project. At the top, there is a 'Title' field with the text 'Elearning course - Adapt'. Below it is a 'Description' field with the text 'Childhood obesity - Elearning course built in Adapt.'. The 'Integrations' section contains three options: 'JIRA' (Integrating zipBoard project with a Jira project automatically syncs all issues created in this project with the Jira project.), 'Add to Slack' (This integration will let you to track all project activities in a Slack channel.), and 'Wrike' (Integrating zipBoard project with a WRIKE folder/project automatically syncs all issues created in this project with the Wrike folder/project.). At the bottom, there are 'Cancel' and 'Save' buttons.

Results After One Year

Remarkable Efficiency Gains (80% Increase)

- EO's efficiency in managing technical submittals skyrocketed, witnessing an impressive 80% increase.
- Document review and processing time was reduced from an average of 5 days to just 1 day, showcasing the transformative impact of the integrated system.

Streamlined Document Management

- EO seamlessly handled the influx of 11,000 documents annually without previous bottlenecks and delays.
- This reflected the effectiveness of the integrated solution, ensuring timely reviews and project milestones.

Stringent SLA Compliance (95% Achieved)

- EO consistently met or surpassed Service Level Agreements (SLAs) for document reviews.
- Compliance rates soared from 60% pre-integration to an impressive 95%, reducing the risk of project delays and penalties.

Enhanced Reporting and Tracking

- EO experienced improved real-time tracking and automated reporting.
- The ability to generate project status reports in minutes highlighted the profound impact of integration on reporting efficiency and decision-making.

Sustainability and Cost Reduction (80% Paper Reduction)

- EO achieved substantial cost savings and contributed to environmental sustainability by reducing paper usage by 80%.
- This reduction not only led to 75% cost savings but also aligned with eco-friendly practices, demonstrating EO's commitment to sustainability.

Conclusion

The successful integration of zipBoard with SAP ERP has empowered the Engineering Office to navigate their complex document management challenges efficiently.

With substantial efficiency gains, stringent SLA compliance, and enhanced reporting capabilities, EO has positioned itself as a trailblazer in the construction industry.

Achieve Operational Efficiency with SAP ERP x zipBoard

By leveraging the zipBoard and SAP ERP integration, SAP can offer its clients a transformative solution to streamline their document management processes and drive efficiency. It's a win-win for SAP Systems and its clients looking to elevate their project management capabilities to new heights.

What Does Integrating zipBoard with SAP ERP mean for SAP Clients?

- Seamless API integrations
- Ability to annotate and review documents without moving them to another server
- Having one common and secure source to review and manage documents
- Real-time feedback from both internal and external stakeholders
- Automated reporting
- Document version control and tracking tasks
- ..and more

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